Washington Apple Health (Medicaid) Online Member Account Sign-up Instructions.

Access the secure member website from the Coordinated Care home page under '**Login**.'
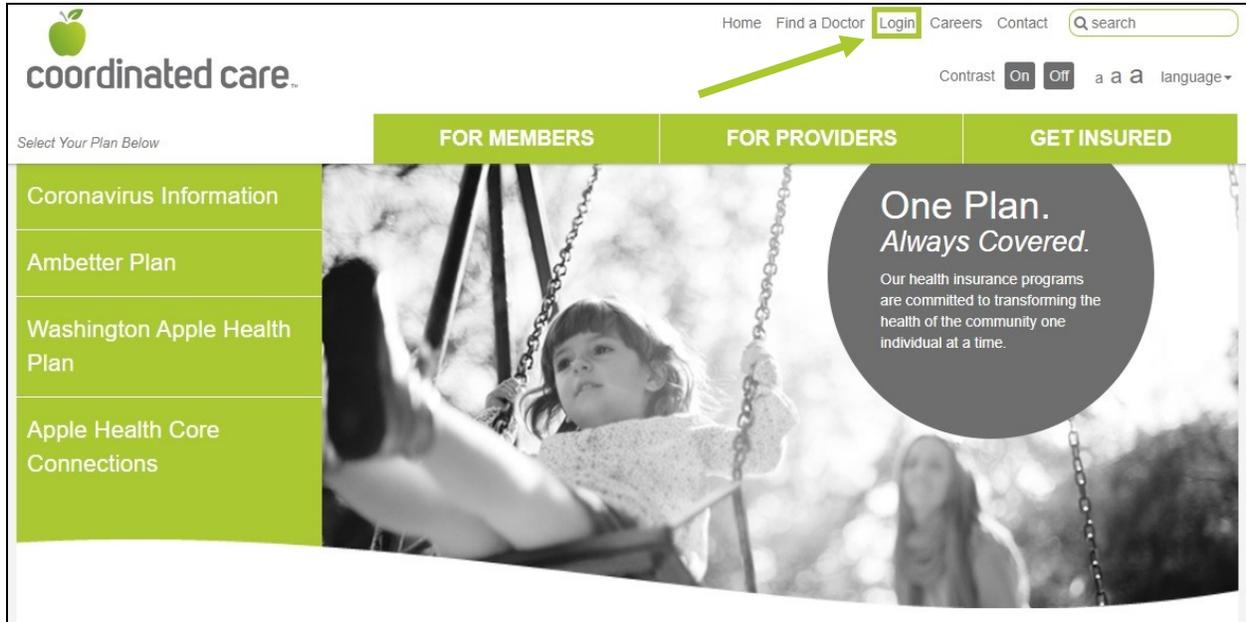
Under the '**I am a**:' section, select '**Member'** from the drop down menu. Under the '**My plan is:**' section, select '**Apple Health (Medicaid)**'. Then hit the '**Submit**' button. You can also visit member.coordinatedcarehealth.com to access the secure member website directly.
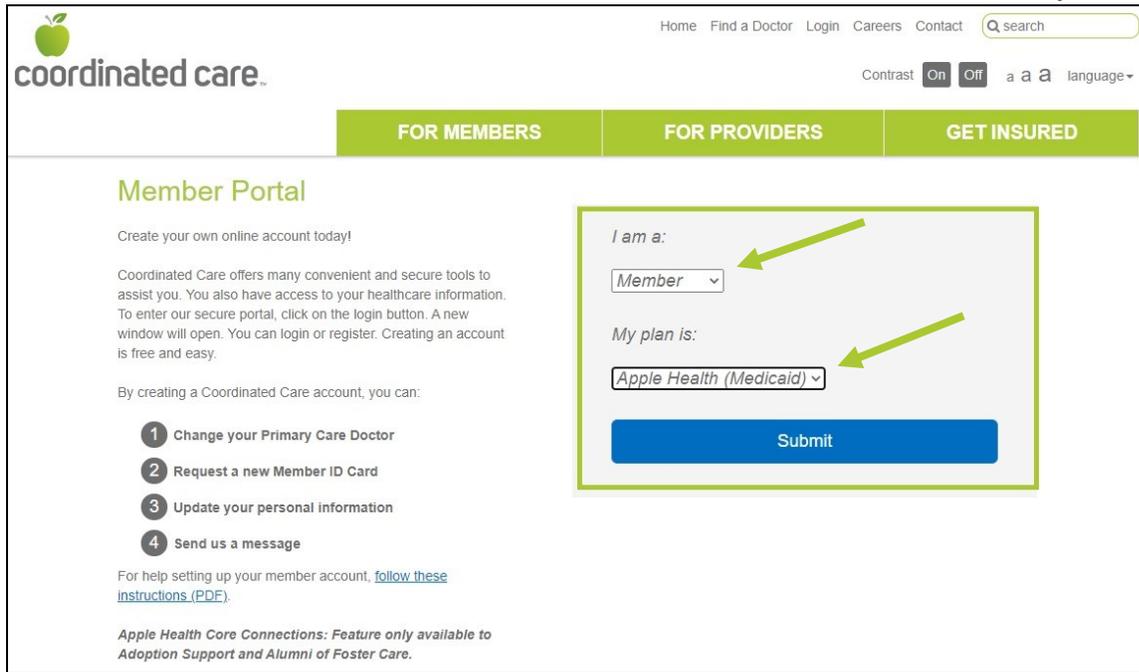
Next, click on the '**Sign Up**' link located to the left of the '**Login'** button.

Track your progress by following the highlighted numbers (Steps 1-5).
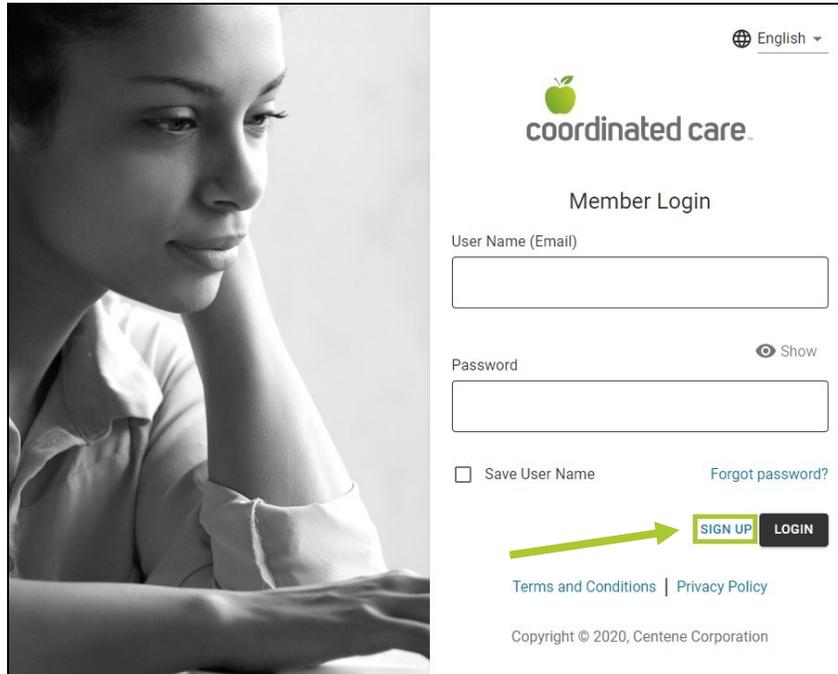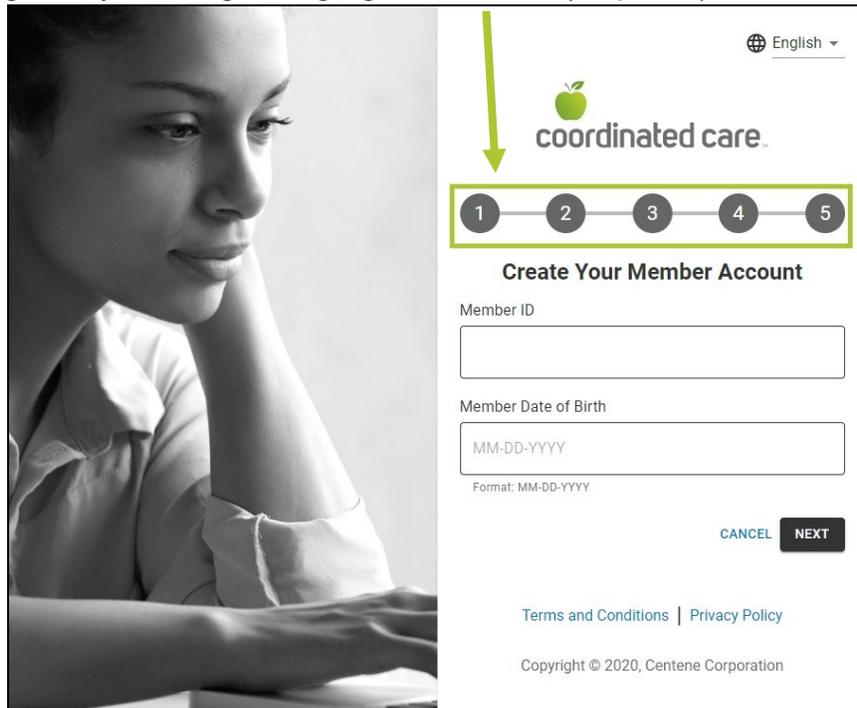
Step 1. Enter your Member ID and Date of Birth, and then click '**Next**.' Member ID is equivalent to the Medicaid ID found on your Coordinated Care member card.

Step 2. Enter your First name, Last name, and User Name (Email). Click the '**Next'** button to receive a verification code sent to your email address.

Step 3. Check your email for the six-digit code. Enter it into the box and click the '**Next'** button. If you did not receive an email with the code, check your Junk email. If it is not there, click the '**Resend verification code**' link to send the code again.

Step 4. Select three unique security questions and answers. If you forget your password, you will be asked these questions to unlock your account.

Step 5. Create and confirm your password, then click the '**Submit**' button. Your password must be at least 8 characters. It must also contain at least one lowercase letter, one uppercase letter, and one number or symbol (0-9&%$!%^).

Your registration is now complete. Click the '**Login**' button to access your account.
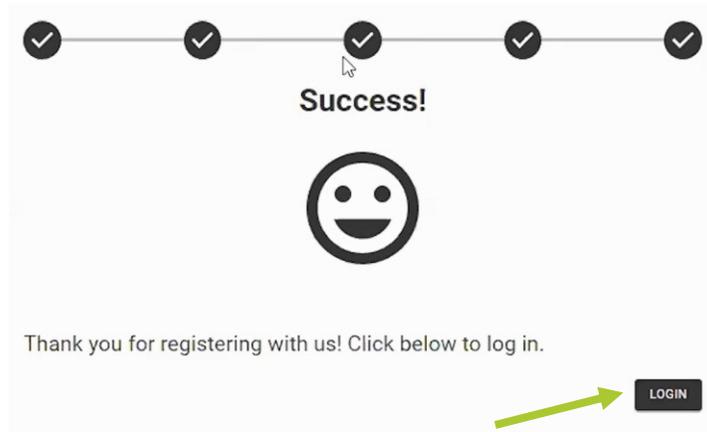
Forgot Password/Unlock Account.
If a password is forgotten or the account gets locked, click the '**Forgot password?**' link on the Member Login page.

Next, answer the security questions with your answers. Update your password and then login to access your account.