

# Celebrating 10 Years as Washington's Trusted Foster Care Partner



# Transforming the health of the community, one person at a time.

Coordinated Care’s [Apple Health Core Connections program](#) (AHCC) delivers a whole person, trauma-informed model providing a single, coordinated point of access for caregivers and partners navigating care and services.

**AHCC’s expertise and cross agency partnerships contribute to improved health outcomes, including reducing unnecessary emergency department use, stronger preventive care performance, and more coordinated, community based support for Washington’s most vulnerable children and youth.** Our customized approach to care and recognition of the unique challenges faced by children and youth in the child welfare system, seeks to create an environment where members feel safe, supported, and empowered in their healthcare journey and life.



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**“Coordinated Care has played a vital role in making it easier for children and youth in foster care to access the health care services they need, especially when exiting care. We are grateful for this partnership, as we have witnessed the positive impact it has had on the families we serve.”**

—Tana Senn, Secretary of the Washington State Department of Children, Youth and Families (DCYF)

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# Over the past decade, Coordinated Care....

## By the Numbers

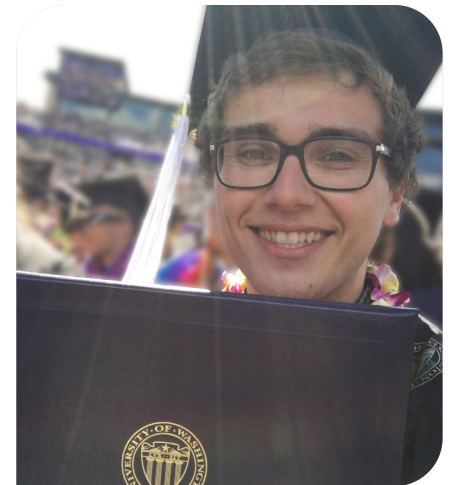
- **Served 62,400 members**, with 41,900 receiving care coordination or management.
- **Reduced** avoidable **emergency room visits** by 9%.
- **Increased well-child** visits by 7.9%.
- **Supported 88,300+ calls** to our dedicated AHCC member services line.
- **Increased** adolescent **immunization rates** by 3.8% in 2024.
- **Exceeded** the national childhood **immunization average** by 14% in 2024.

## Advocacy and Increasing Access

- Partnered with legislators and community organizations to **pass new legislation to remove barriers to care** and strengthen the child welfare system
  - **House Bill 2530** extends AHCC coverage for children for up to one year after reunification.
  - **House Bill 1188** expands services to children in foster care, ensuring equitable access to developmental disability services.
- Was honored with the **Practice Transformation Award** from the Washington State Department of Social and Health Services (DSHS), recognizing our impact to **increase access to quality medical care**.
- Received **Treehouse’s Corporate Partner Award** for **investing in the health and well-being of foster youth**, providing case consultation and training.

## Innovative Solutions and Partnerships

- Provided **over 1,900 clinical trainings to 31,000+** caregivers, clinicians, providers, case workers, child advocates and the judiciary.
- Facilitated **90+ caregiver support** groups.
- **Reduced** the number of kids receiving **out-of-state services by 80%**—a joint effort with DCYF and HCA, ensuring youth receive the appropriate level of care.
- Teamed up with **Passion 2 Action**, an advisory board to DCYF, to develop [comprehensive sexual healthcare](#) resources.
- Shifted to virtual supports during COVID-19 to **protect continuity of care**. Targeted outreach led to vaccination rates among AHCC youth aged 5–17 that exceeded those of other Apple Health youth.
- **Trained over 200 behavioral health providers** in *Trauma-Focused Cognitive Behavioral Health*.



Former AHCC member graduates from the University of Washington

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**“All this is done through a lens of trauma-informed care, which is crucial to the needs of our children and youth as well as the families, caregivers and staff who serve them.”**

—Cheryl Strange, former DSHS Secretary

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Coordinated Care staff support our partners in Olympia

# Improving Outcomes with Foster Care Centers of Excellence

Coordinated Care has created a statewide network of [Foster Care Centers of Excellence](#) (FCCOE). FCCOEs are trained in trauma-informed care, understand the complexities and nuances of families, and more. They also provide smooth medical home transitions for youth who move placements, timely appointments when entering care and connect families to services they need. **Compared to other healthcare facilities, FCCOEs have an average of 25% higher rate of well-child visits, a 14% higher rate of immunization, and fewer interactions with the crisis system.**

In 2025, Coordinated Care implemented an incentive-based agreement with our FCCOEs to further sustain this high-quality model of care. Our approach was featured in local news coverage like [The Tacoma Tribune](#), [The Chronicle](#) (Centralia), and [Tacoma Weekly](#)—including a co-authored op-ed with Coordinated Care’s Chief Medical Officer, Dr. Usha Sankrithi and Dr. Deborah Rodriguez, FAAP, Foster Care Center of Excellence Program Director at Northwest Pediatric Center.

**“We have been lucky to be in partnership with Coordinated Care from the inception of our clinic. It has been a real gift to have passionate experts in their field be able to come alongside us and to give us criteria to help us become the experts in our field.”**

—Desiree White, Program Director at Community Health Care Foster Adoption Clinic



**“We love that we have a team that we can rely on to help us access care for our families and to problem solve both at the individual and systems level. This has been and continues to be an incredibly rewarding and synergistic partnership!”**

—Kari Gillenwater, MD MPH, Clinical Professor of Pediatrics, Pediatric Clinic at Harborview