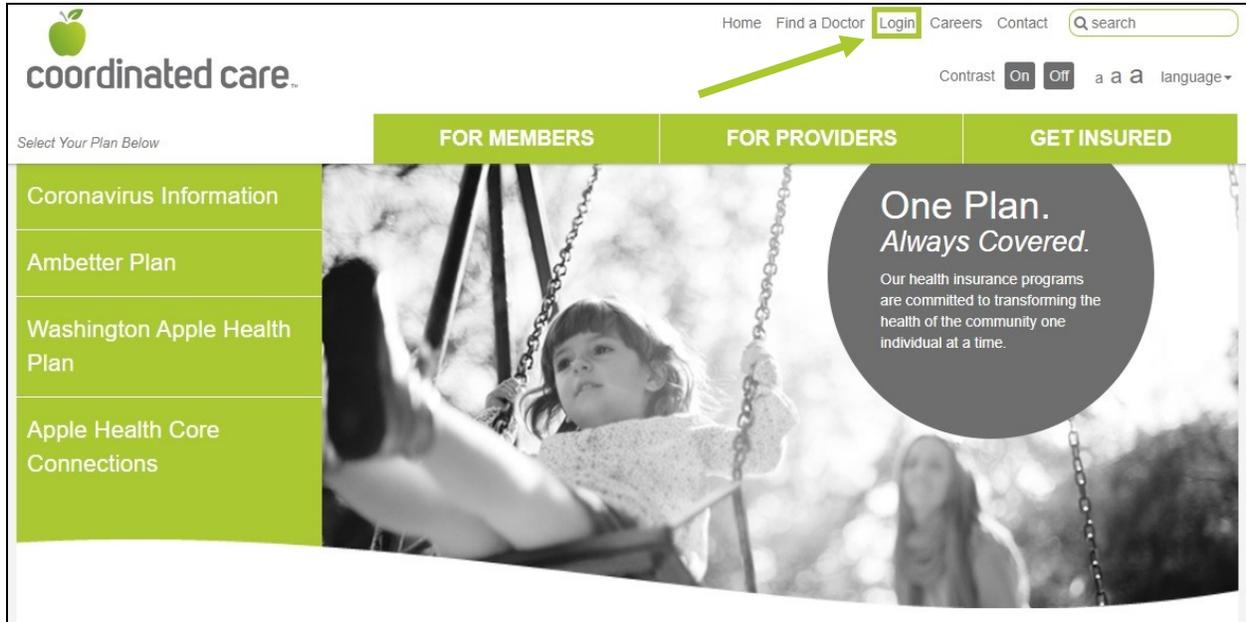
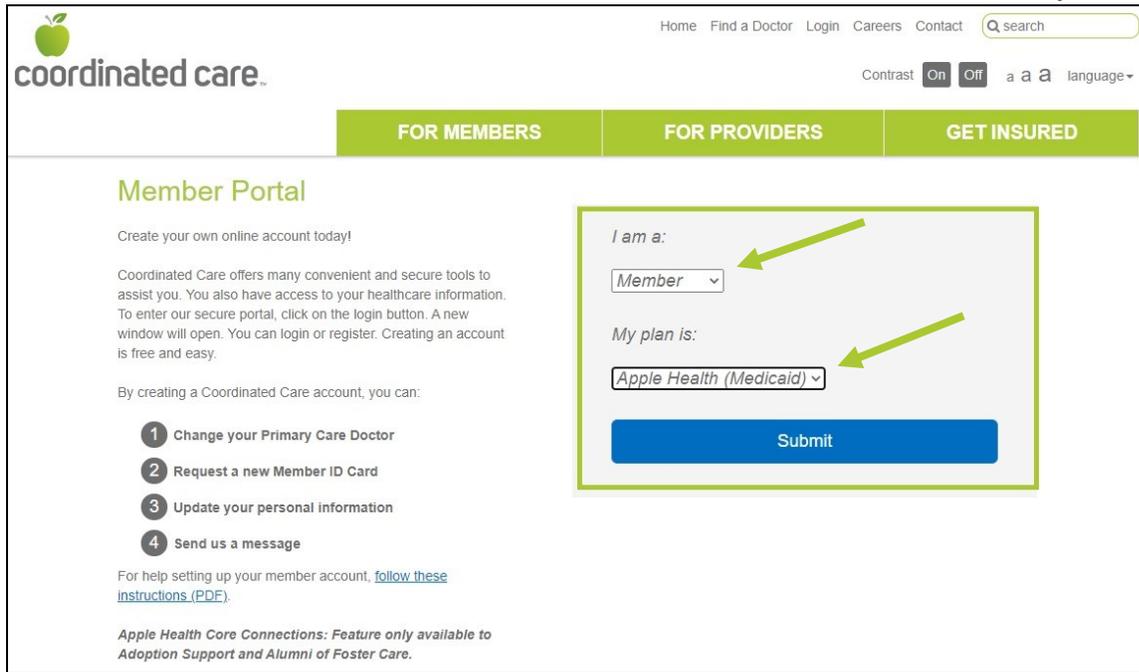


# Washington Apple Health (Medicaid) Online Member Account Sign-up Instructions.

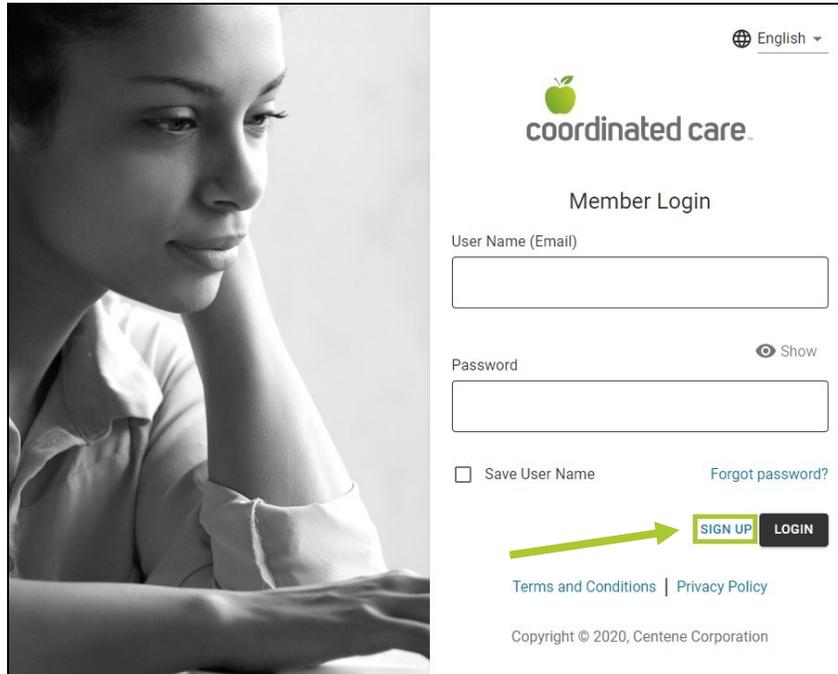
Access the secure member website from the Coordinated Care home page under 'Login.'



Under the 'I am a:' section, select 'Member' from the drop down menu. Under the 'My plan is:' section, select 'Apple Health (Medicaid)'. Then hit the 'Submit' button. You can also visit [member.coordinatedcarehealth.com](http://member.coordinatedcarehealth.com) to access the secure member website directly.



Next, click on the 'Sign Up' link located to the left of the 'Login' button.



English

**coordinated care.**

Member Login

User Name (Email)

Password Show

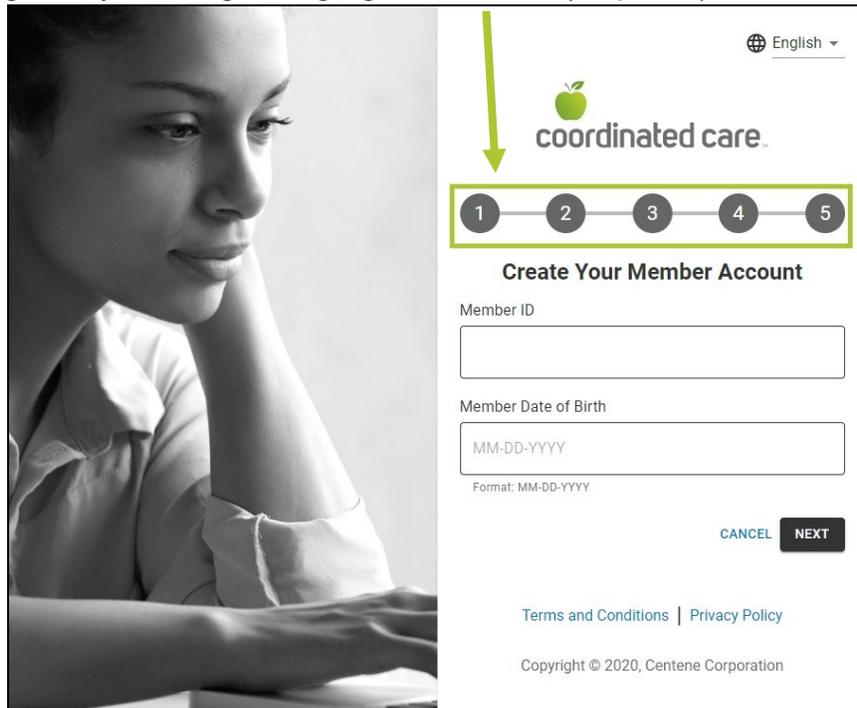
Save User Name [Forgot password?](#)

[SIGN UP](#) [LOGIN](#)

[Terms and Conditions](#) | [Privacy Policy](#)

Copyright © 2020, Centene Corporation

Track your progress by following the highlighted numbers (Steps 1-5).



English

**coordinated care.**

1 2 3 4 5

**Create Your Member Account**

Member ID

Member Date of Birth

MM-DD-YYYY

Format: MM-DD-YYYY

[CANCEL](#) [NEXT](#)

[Terms and Conditions](#) | [Privacy Policy](#)

Copyright © 2020, Centene Corporation

**Step 1.** Enter your Member ID and Date of Birth, and then click **'Next.'** Member ID is equivalent to the Medicaid ID found on your Coordinated Care member card.

**Step 2.** Enter your First name, Last name, and User Name (Email). Click the **'Next'** button to receive a verification code sent to your email address.

The screenshot shows a progress bar at the top with five steps. Step 1 is completed (checkmark), and steps 2, 3, 4, and 5 are active. Below the progress bar is the title "Create Your Member Account". The main instruction reads: "Step 2: Please provide us with your name and email to send you a verification code." The form contains three input fields: "First Name", "Last Name", and "User Name (Email)". Below the "User Name (Email)" field is a format hint: "Format: member@email.com". At the bottom right of the form are two buttons: "CANCEL" and "NEXT". A green arrow points to the "NEXT" button.

**Step 3.** Check your email for the six-digit code. Enter it into the box and click the **'Next'** button. If you did not receive an email with the code, check your Junk email. If it is not there, click the **'Resend verification code'** link to send the code again.

The screenshot shows the same progress bar as in Step 2, but now steps 1 and 2 are completed (checkmarks), and step 3 is active. The title "Create Your Member Account" remains. The instruction reads: "Step 3: We sent a verification code to your email address. Please check your email and enter the six digit code below." The form has a single input field labeled "Verification Code". Below this field is a blue link that says "Resend verification code". At the bottom right are "CANCEL" and "NEXT" buttons. A green arrow points to the "Resend verification code" link. At the very bottom of the page are links for "Terms and Conditions" and "Privacy Policy".

**Step 4.** Select three unique security questions and answers. If you forget your password, you will be asked these questions to unlock your account.

✓ ✓ ✓ 4 5

### Create Your Member Account

Step 4: Please select 3 unique security questions. These will be used to unlock your account if you forgot your password.

Question 1  
Please select your secret question. ▾

Answer

Question 2  
Please select your secret question. ▾

Answer

Question 3  
Please select your secret question. ▾

Answer

**Step 5.** Create and confirm your password, then click the **'Submit'** button. Your password must be at least 8 characters. It must also contain at least one lowercase letter, one uppercase letter, and one number or symbol (0-9&%\$!%^).

✓ ✓ ✓ ✓ 5

### Create Your Member Account

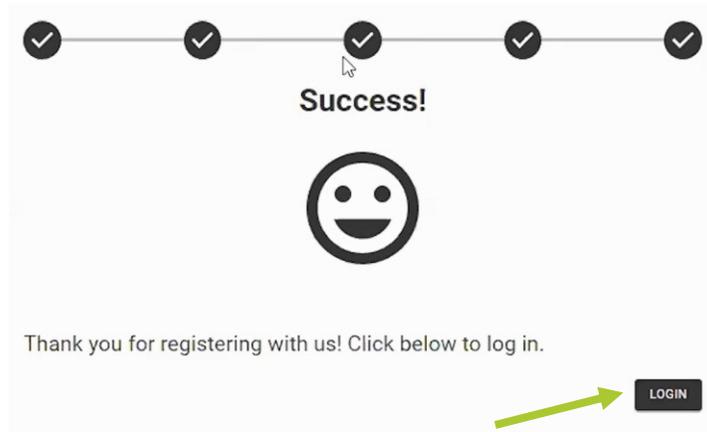
Step 5: Create your log in details. Create your password now.

Password Show

Confirm Password

CANCEL **SUBMIT**

Your registration is now complete. Click the 'Login' button to access your account.



**Forgot Password/Unlock Account.**

If a password is forgotten or the account gets locked, click the 'Forgot password?' link on the Member Login page.

Next, answer the security questions with your answers. Update your password and then login to access your account.

