

## How to Secure Prior Authorization

### Pre-Auth Needed Tool

Use the Pre-Auth Needed Tool on [CoordinatedCareHealth.com](http://CoordinatedCareHealth.com) to quickly determine if a service or procedure requires prior authorization.

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### Submit Prior Authorization

If a service requires authorization, submit via one of the following ways:



#### Secure Web Portal

[Provider.CoordinatedCareHealth.com](http://Provider.CoordinatedCareHealth.com)

This is the preferred and fastest method.



#### Fax

**Medical**

1-877-212-6669

**Behavioral Health**

1-833-286-1086

See reverse side  
for a list of services  
that require prior  
authorization.

#### Please note:

1. Emergency services DO NOT require prior authorization.
2. Authorizations can be checked on the provider web portal for status
3. Failure to complete the required authorization or notification may result in a denied claim.

# Services and Procedures Requiring Prior Authorization

**THE FOLLOWING LIST IS NOT ALL-INCLUSIVE**



## Ancillary Services

- Most high-cost Durable Medical Equipment (DME)
- Home healthcare services
- Orthotics/prosthetics
- Genetic testing
- Quantitative urine drug screen

## Procedures/Services

- Reconstructive surgery
- Experimental or investigational
- High Tech Imaging administered by NIA (CT, MRI, PET):
  - > Submit requests to RadMD.com
- Pain management

## Inpatient Admissions

- All inpatient admissions (within 1 business day of admission)
- Transplants (not including evaluations)
- Urgent/emergent admissions

All elective/scheduled admission notifications requested at least 5 days prior to the scheduled date of admit



**Log Into Our Secure Web Portal**  
**Provider.CoordinatedCareHealth.com**